



Botnet Takedowns - Our GameOver Zeus Experience

Benedict Addis, ICANN SSAC, ShadowServer

Stewart Garrick, Senior Investigating Officer, National Cyber Crime Unit, NCA

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What the average LE officer knows of botnets

Cryptolocker

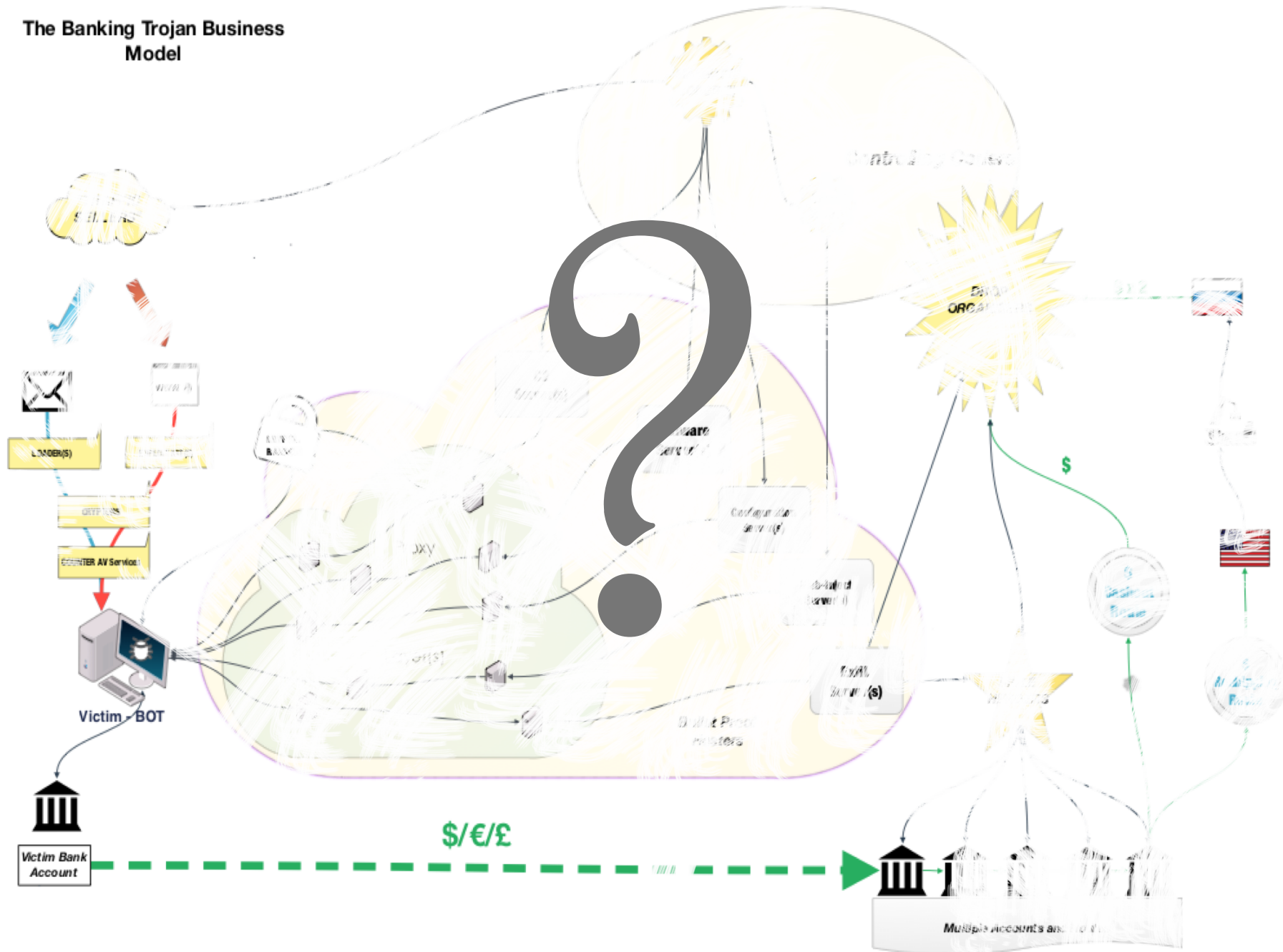
Gameover Zeus

How both were broken

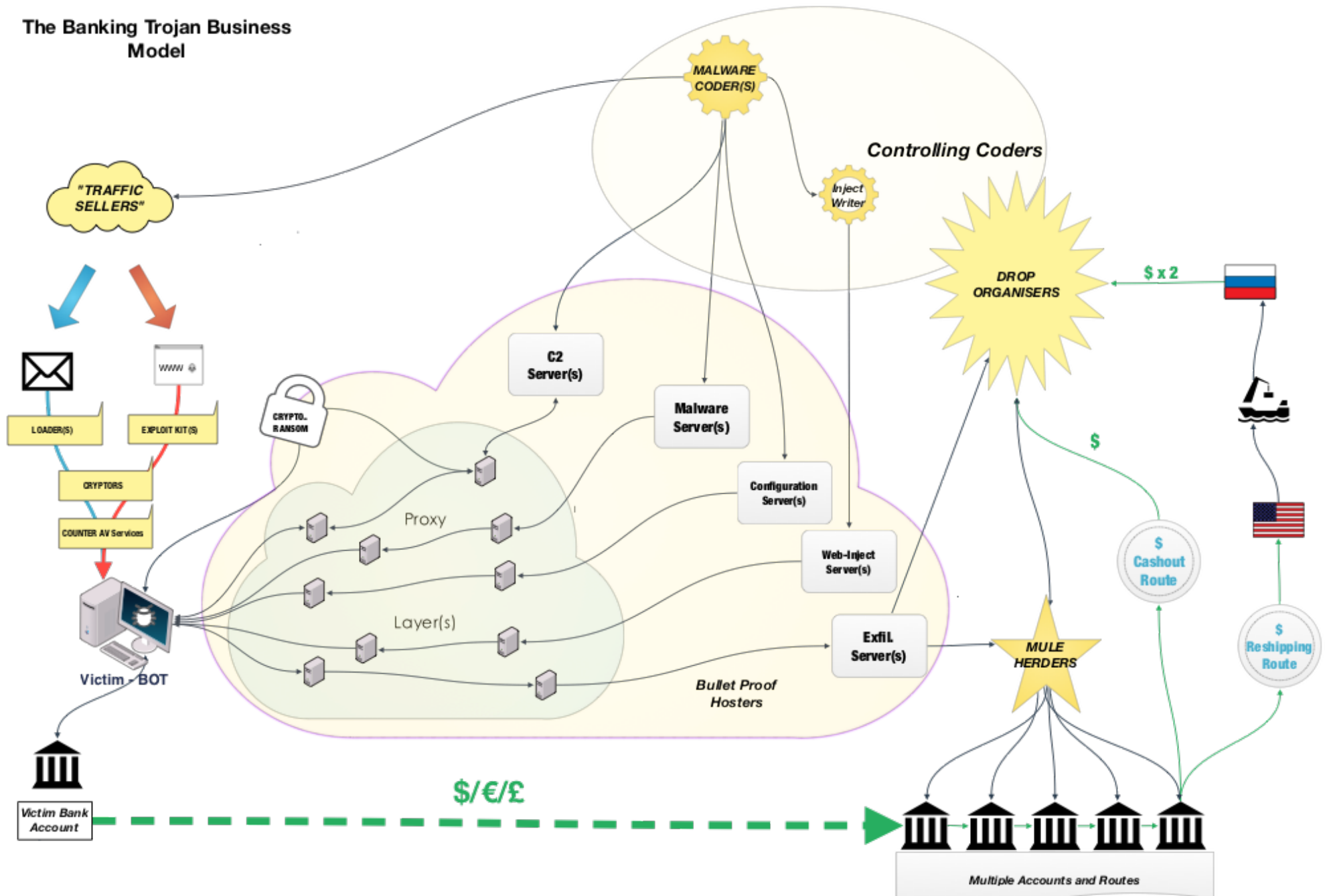
Learning the lessons of cooperation

Looking to the future

The Banking Trojan Business Model



The Banking Trojan Business Model

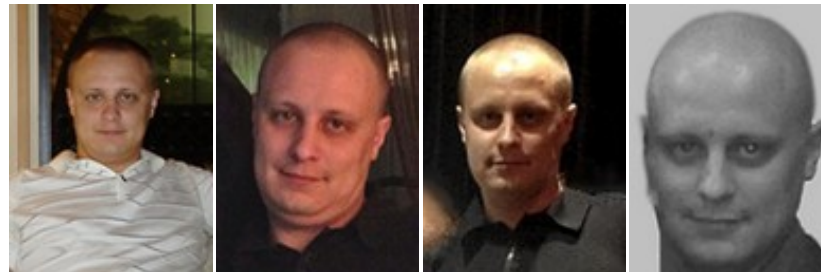


WANTED

BY THE FBI

Conspiracy to Participate in Racketeering Activity; Bank Fraud; Conspiracy to Violate the Computer Fraud and Abuse Act; Conspiracy to Violate the Identity Theft and Assumption Deterrence Act; Aggravated Identity Theft; Conspiracy; Computer Fraud; Wire Fraud; Money Laundering; Conspiracy to Commit Bank Fraud

EVGENIY MIKHAILOVICH BOGACHEV



Aliases: Yevgeniy Bogachev, Evgeniy Mikhaylovich Bogachev, "lucky12345", "slavik", "Pollingsoon"

DESCRIPTION

Date(s) of Birth Used: October 28, 1983

Height: Approximately 5'9"

Weight: Approximately 180 pounds

NCIC: W890989955

Occupation: Bogachev works in the Information Technology field.

Hair: Brown (usually shaves his head)

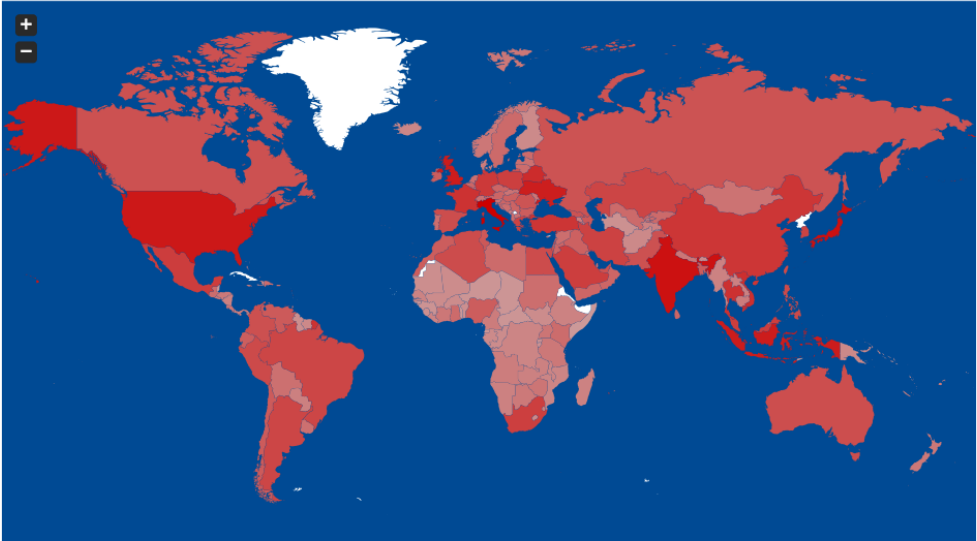
Eyes: Brown

Sex: Male

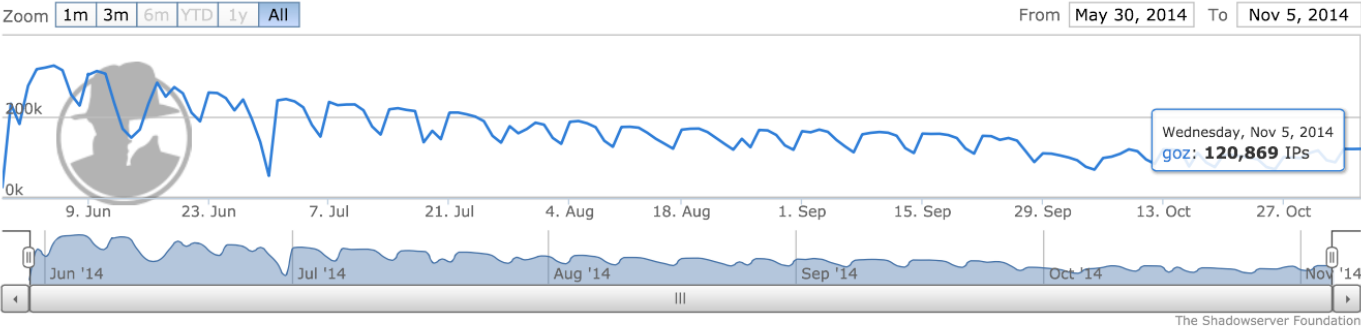
Race: White

Remarks: Bogachev was last known to reside in Anapa, Russia. He is known to enjoy boating and may travel to locations along the Black Sea in his boat. He also owns property in Krasnodar, Russia.

Current Day: 2014-11-05 00:00:00 UTC



Unique Gameover Zeus IPs Per Day
Unique Infected IPs



Gameover Zeus (DGA) By Region

Region	Subregion	Current Total	Average from prior 7 days	30 Day Trend
Africa		10232	7010	
	Eastern Africa	1012	622	
	Middle Africa	188	153	
	Northern Africa	4960	3749	
	Southern Africa	2978	1831	
	Western Africa	1094	654	
Americas		27016	19488	
	Caribbean	832	566	
	Central America	3704	2575	

Gameover Zeus (Proxy) By Region

Region	Subregion	Current Total	Average from prior 7 days	30 Day Trend
Africa		9052	8258	
	Eastern Africa	876	797	
	Middle Africa	134	139	
	Northern Africa	4428	4298	
	Southern Africa	2702	2291	
	Western Africa	912	732	
Americas		22648	20926	
	Caribbean	696	596	

Gameover Zeus (Peer) By Region

Region	Subregion	Current Total	Average from prior 7 days	30 Day Trend
Africa		1700	1560	
	Eastern Africa	374	298	
	Middle Africa	64	58	
	Northern Africa	434	438	
	Southern Africa	620	587	
	Western Africa	208	178	
Americas		9658	9156	
	Caribbean	282	264	

How To Explain This?



PROTECT YOUR COMPUTER

Get current anti-virus software
and run it now

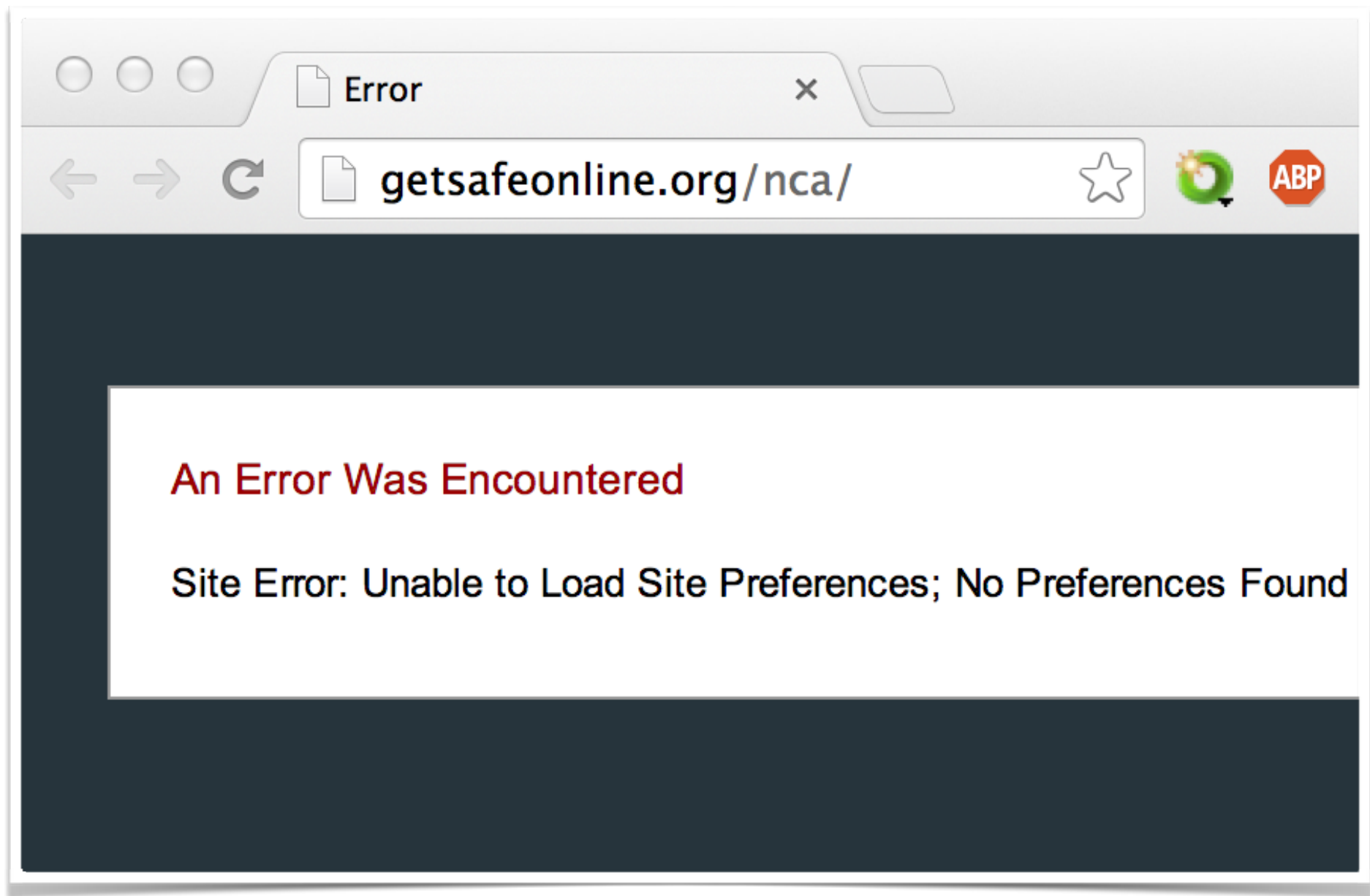
Update your software

Back up everything now

Don't open emails from strangers


Do some password hygiene








iPad 08:34 83%

< www.getsafeonline.org/nca








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Personal Business

Protecting Your Computer | Protecting Yourself | Smartphones & Tablets | Shopping, Banking & Payments | Safeguarding Children | Social Networking | Business

Home > Protect yourself against new malware threat on Windows computers       

Your personal files are encrypted!

Your important files **encryption** produced on this computer: photos, videos, documents, etc. [Here](#) is a complete list of encrypted files, and you can personally verify this.

Encryption was produced using a **unique** public key **RSA-2048** generated for this computer. To decrypt the files you need to obtain the **private key**.

The **single copy** of the private key, which will allow you to decrypt the files, located on a secret server on the Internet; the server will **destroy** the key after a time specified in this window. After that, **nobody and never will be able to restore files...**

Protect yourself against new malware threat on Windows computers

This page has been created to help you protect your computer, your finances, your identity and your family against a new global online threat. The threat is targeted at random private individuals and small businesses, so it is critical that you read this page and apply our advice immediately if you have a computer running any version of the Windows operating system – including Windows running as a virtual machine on an Apple Mac, any server running Windows and Windows embedded. This is not a case of isolated attacks, as over 15 000

iPad 08:35 83%

< [] +

www.getsafeonline.org/nca

↻

software companies. You can use any of these tools regardless of the make of internet security software you normally use.

Symantec
<http://www.symantec.com/en/uk/outbreak/?id=takedown-gameover-and-cryptolocker-cybercrime>

F-Secure
F-Secure Online scanner (all versions of Windows). No download, installation or administrative rights required)
<http://www.f-secure.com/gameoverzeus>
F-Secure Rescue CD (Windows XP systems)
http://www.f-secure.com/en/web/labs_global/removal-tools/-/carousel/view/142

Kaspersky
<http://support.kaspersky.com/viruses/utility#kasperskyvirusremovaltool> (if you think your computer is infected with malware)
<http://support.kaspersky.com/8005> (WindowsUnlocker utility for if your computer is infected with CryptoLocker)

Sophos
<http://www.sophos.com/VirusRemoval> (Windows XP (SP2) and above)

Heimdal Security
<http://goz.heimdalsecurity.com/> (Microsoft Windows XP, Vista, 7, 8 and 8.1.)

Microsoft
<http://www.microsoft.com/security/scanner/en-us/default.aspx> Microsoft Safety Scanner (Windows 8.1, Windows 8, Windows 7, Windows Vista, and Windows XP)

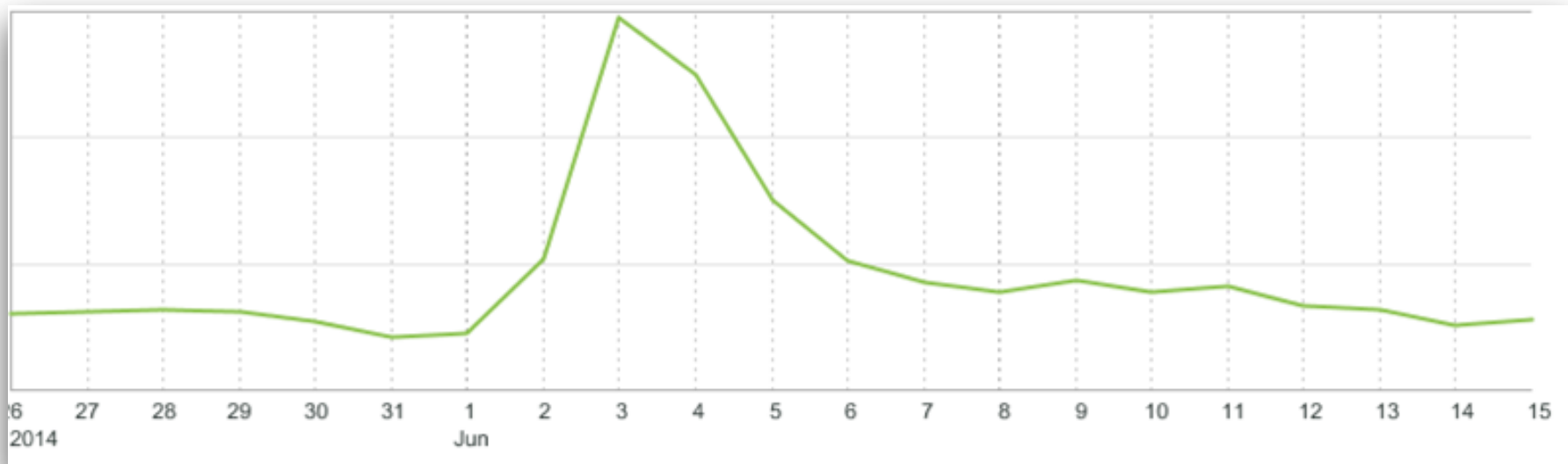
McAfee
www.mcafee.com/stinger

Trend Micro
www.trendmicro.com/threatdetector
(Windows XP, Vista, Windows, Windows 8/8.1, Windows Server 2003, Windows Server 2008, and Windows Server 2008 R2).

Report a loss
If you think you have lost money through malware such as Gameover Zeus and Cryptolocker, you should

Public Response

- $\frac{2}{3}$ reduction in UK IP addresses hitting sinkhole
- Massive uptake of AV tools



Sounds Simple...

Infection Basics



Cutwail botnet aka **Pushdo**

Spams **Upatre** downloader

Installs **Gameover ZeuS** malware

optionally loads **Cryptolocker** ransomware

Visible Threat: Cryptolocker



Cryptolocker DGA

“Taus88” (as per Wikipedia)

- 1,000 *possible* domains generated **daily**
- Across seven TLD's (.com, .netru)
- Predictable!



Multiple Jurisdictions...

1st April 2014

...

avyrwkqfybrxsy.**com**

natuwpmsqjecsm.**net**

aksgduuoktdyac.**biz**

nonjdaqcccpdqk.**ru**

cfdkwfiapjrvsd.**org**

pjxnwkenhreasx.**co.uk**

cgwaulfcrjrovc.**info**

...

Multiple Jurisdictions...

1st April 2014

...

avyrwkqfybrxsy.**com**

natuwpmqsqjecsm.**net**

aksgduuoktdyac.**biz**

nonjdaqcccpdqk.**ru**

cfdkwfiapjrvsd.**org**

pjxnwkenhreasx.**co.uk**

cgwaulfcrjrovc.**info**

...

= Verisign (USA)

= Verisign (USA)

= Neustar (USA)

= ccTLD.ru (Russia)

= Public Interest Registry (USA)

= Nominet (UK)

= Afilias (USA)

...Different Approaches

.com, .net, .org, .biz & .info - US Court orders to compel 4 Registries to sinkhole

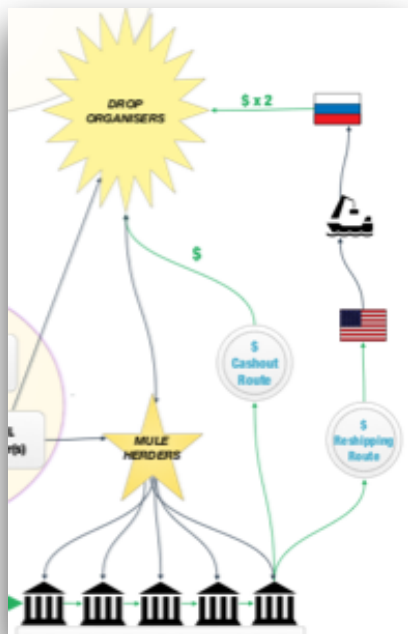
.co.uk - Nominet flagged for manual review

.ru - Registry blocked DGA registrations*

+ 'Belt and Braces' - court orders compelled 20 US ISPs to block DGA domains

++ Some 3rd party DNS providers took measures to block

Silent Threat: Gameover ZeusS



- Classic banking / credential-stealing trojan
- P2P communications hinder detection
- Access to live user sessions via webinjects
- Responsible for more than \$100m losses
- “3D” money laundering

Gameover Zeus DGA

- 1,000 *possible* domains generated **weekly**
- Across **six** TLD's (.com, .netru) - Dealt with as per Cryptolocker DGA

...

pkfhpbstogaschewbiusxoxlrk.net

dynjxvcvopzgyrhfmud.org

ppojgajhdeinqooccyf.info

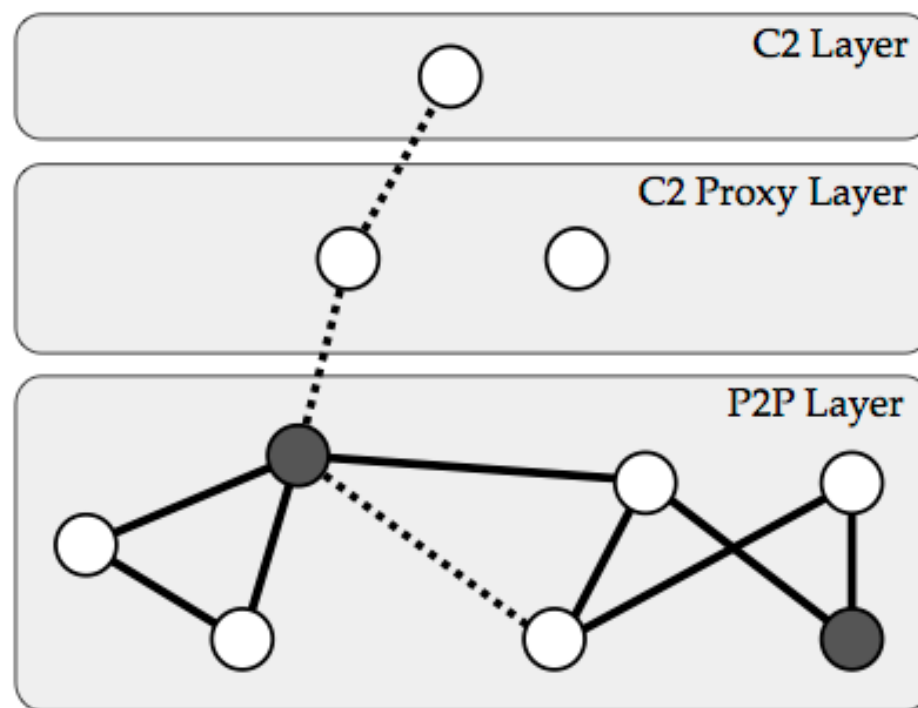
eqmzlrhekfxoqcjzdqdlmrorgymr.biz

tsbuciyqcqvovxvuocmwhbcy.ru

rwclzjzjvcqxbiswnjsklrrg.com

...

Gameover Zeus P2P



Highly Resilient Peer-to-Peer Botnets Are Here: An Analysis of Gameover Zeus

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²Dell SecureWorks, bstonegross@secureworks.com

³Fraunhofer FKIE, Bonn, Germany, daniel.plohmann@fkie.fraunhofer.de

Coordinated Effort



1. Industry-led replay attack on p2p mechanism
2. Court-ordered DGA *sinkholing* by Registries
3. Court-ordered DGA *blocking* at US ISP's
4. LE seized servers in 11 countries
5. Supernodes removed from DHCP pool
6. NCA support in sinkholing last domains

Ops Rooms

EC3 - Europol early shift - NCFTA/FBI - late shift

Single operation - 11 nations intelligence sharing in real time

Industry experts present / on hand in Ops Room

- Shadowserver
- Dell Secureworks
- Crowdstrike
- Cisco

Learning

- Understanding the criminal business model
- Mapping infrastructure
- Intelligence shared whilst actionable in trustgroups
- Mistakes happened - reacted quickly & fairly
- Use of media attention to upskill users
- Use of CERTs & Industry to aid public remediation
- Focus on what we each do best then shared and coordinated!

Future

- What happens when court orders expire?
- Development of Registrar of Last-Resort?
- Increase in cooperation & trust between
LE - EC3/J-CAT - Industry - Experts

Questions?

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- stewart.garrick@nca.x.gsi.gov.uk